

Bus & Coach Insurance



INSURANCE SERVICES FOR Bus & Coach

- ✓ Public Liability inc Tour Operators
- ✓ Cars & other work vehicles
- ✓ Depot-Property Insurance
- ✓ Management Liability (D & O)
- ✓ Travel Insurance
- ✓ Professional Indemnity
- ✓ Commercial Buildings
- ✓ General Property (Mobile equip.)

For enquiries: Call us on 1800 641 260



INSURANCE MADE EASY

BROKERS SINCE 1992

Key features of our Bus & Coach insurance offerings underwritten by NTI (NATIONAL TRANSPORT INSURANCE)**

- ✓ 3 Years new for New Replacement Motor*
- ✓ 25% Finance Payout Protection
- ✓ Automatic inclusions of 45 days up to \$500,000
- ✓ Costs of repatriating driver up to \$5,000
- ✓ Costs of recovery of vehicle are covered
- ✓ Driver Psychological and Trauma Counselling up to \$5,000
- ✓ Locks and Keys cover up to \$10,000 per event or \$50,000 any one policy period
- ✓ Reasonable costs of reinstatement of signwriting after a claimable event.
- ✓ An option is available to utilise a network of Premium Repairers Australia wide. These repairers have the ability to start repair work even before the Bus/Coach is assessed which greatly speeds up the repair process getting your vehicle back on the road
- ✓ Options available include a 24/7 claims service
- ✓ Risk/Compliance surveys free of charge¹
- ✓ Down Time Business Interruption payments following an accident (Optional on non-fleet policies only)[#]

NTI Offers

ACCIDENT ASSIST:

24/7 Accident Assist which co-ordinates a specialist recovery operator, urgent messages to your family and employer, over-the-phone trauma assistance to the driver until help arrives, arrange to transport the driver back to base*, authorise an NTI Heavy Motor Recovery Operator to recover the vehicle using the latest skills and equipment to prevent further damage, and oversee clean-up of the accident scene*.



* Insurance products are provided by National Transport Insurance, a joint venture of the insurers Insurance Australia Limited trading as CGU Insurance ABN 11 000 016 722 AFSL 227681 and AAI Limited Trading as Vero Insurance ABN 48 005 297 807 AFSL 230859 each holding a 50% share.

National Transport Insurance is administered on behalf of the insurers by its manager NTI Limited ABN 84 000 746 109 AFSL 237246.

CLAIMS SERVICE OVERVIEW

- An efficient, effective claims service to help get you and your vehicle back on the road fast, keeping your down time to a minimum.
- A unique claims solution based on our expertise in heavy motor claims management, assessing and parts and an approved repairer network.

PREMIUM REPAIRER NETWORK

- A lifetime guarantee on all repairs, even after the vehicle is sold for all work performed by the premium repairer network.

** NTI is Insurance Made Easy's preferred vehicle insurer

[#] Subject to policy wording, limitations, terms, conditions and exclusions. For full details, refer to the policy wording NTI is the leading provider of Truck Insurance and transport insurance in Australia

¹ Applicable to availability

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YOUR KEY TO A TOTAL INSURANCE SOLUTION



**Bus & Coach
Insurance**

**Public Liability
including tour
operations**

**Depot Property
Insurance**

**Management Liability
& Professional
Indemnity**

Cars & other
work vehicles

Workcover

Commercial
Buildings

Travel Insurance

Our service offering How do we deliver our services?



PERSONALISED SERVICES:

- Our experienced team of insurance specialists are here in Australia to handle all your claims and enquiries. Your calls are answered by a “real person” not an answering machine.
- We tailor our insurance policies to suit your business needs. We take time with you to understand your business and assess your risks. If it requires us to be there, we will be at your premises. Our aim is to ensure you will receive the correct cover for your business needs.

ALWAYS BE CONNECTED:

- We offer a 24/7 service Australia-wide with one phone call, no matter what hour of the day.
- We keep you informed to ensure your business is back and up and running at the earliest possible time.

visit imeinsurance.com.au for more

We specialise in your unique industry

Tailored insurance for Bus & Coach



We have a team of specialised experts that have years of knowledge in the assessment of insurance risks and claims management. Our Managing Director, James Gillard started his career over 40 years ago with APT.

His career includes sales, management and consulting roles for Deluxe Coachlines, Intertour Express, Western Roadliners (Trans City Express), Carah Coaches, Downunder Tours and Travel Marvel (New Zealand).

Our dedicated team at IME Insurance Brokers

Our professional experts are from various insurance backgrounds including underwriting, claims, broker operations and marketing and most of our team members each have in excess of twenty years' experience in the insurance industry and SME business.

Key Personnel & Staff



James Gillard
Founder / National Manager

30 years general insurance experience as a broker and business owner. Responsibilities – major account acquisition, servicing and liaising with underwriters, risk management strategies, marketing, promotions and seminars plus qualified and practising Mortgage/Finance Broker (12 years).



Philip Watson
Sales Manager

36 years general insurance experience including Senior Business Development, Marketing and Operational roles across multiple intermediary markets. Responsibilities include sales development, marketing, account management, strategic support, and projects.

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